

Privacy policy

We attach great importance to the protection of your privacy, your data and the careful handling of your personal information. Therefore, we would like to ask you to carefully read the following summary about how our website www.energieberatungszentrum-süd.de works. The data protection declaration listed here complies with the guidelines of the General Data Protection Regulation (DSGVO) and the Federal Data Protection Act (BDSG). It should inform about the type, the purpose and the use of personal data by the energieberatungszentrum Süd Ing. Gesellschaft mbH. Although our site is equipped with various security precautions, complete protection of your data can not be guaranteed since security gaps in the Internet can not be ruled out. If you have concerns regarding the collection of your data, you can contact us via the contact details given at the end of this text.

1. Responsible office, Person responsible;

The responsible office under the terms of the DSGVO and the BDSG is the energieberatungszentrum Süd Ing. Gesellschaft mbH, represented by the managing director Raimund Käser, Wasserstrasse 26a, 68519 Viernheim, registered in the commercial register of the local court Darmstadt, HRB 62114.

2. Personal data

Personal data is any such information that is clearly related or attributable to a particular natural person. According the terms of the DSGVO, we have an obligation to list the entire scope of all such data. When using our website no personal data is collected. When using the contact form, first and last name and e-mail address are collected. The following personal data are collected during order processes: First and last name, address, telephone and fax number, e-mail address, product name and number. For support inquiries, the following personal data are collected: first and last name, address, telephone and fax number, e-mail address, contents of the request with necessary documents. We collect, process and use this data only for the purpose of contract execution and your contractual support and to process your requests. In addition, we process data for the protection of our own legitimate interests in order to ensure a smooth connection and a comfortable use of the website and to ward off any claims for damages. This processing is based on Art. 6 §. 1 b), c) and f) DSGVO. If you cancel your shopping process, the data stored with us will be deleted. In the case of a contract, all data from the contractual relationship are stored in any case until the expiry of the statutory retention periods. Your consent is not necessary for the fulfillment of the contract and can be revoked by you at any time with effect for the future.

3. Method of data collection

3.1. Database

We store the data mentioned in 2. in our databases.

3.2. Cookies

Our website uses cookies. Cookies are small text files that are placed in your browsing history and used to reconstruct settings already made on your next visit and any other

changes you have made. Cookies allow us to personalize our service and make it more user-friendly. You have the option to block the setting of cookies and delete already set cookies. In such a case, we must inform you that certain features on the site no longer or only partially work.

4. Advertising by third parties / links to other sites

If our website contains advertising from third parties and links to other websites, energieberatungszenrum Süd Ing. gesellschaft mbH is not responsible for this. We do not transmit personal information from our customers to these companies.

5. Your rights

You have the following rights in relation to the collection and processing of your personal data:

Information right

You have the right to request information about your personal data stored by us at any time.

Cancellation right

You have the right to withdraw your consent to the collection of data at any time. This right applies with effect for the future; the legality of the data collected until the revocation remains unaffected. You can exercise your right of withdrawal at any time. You can exercise your right of revocation in writing, by fax or e-mail using the contact details given below.

Right to data portability

You have the right to request a transfer of your data from us to another location.

Right to rectification, cancellation or blocking

You have the right to have your data corrected, deleted or blocked. The latter applies if the legal situation does not permit deletion.

Contradiction right

Insofar as your data are processed on the basis of legitimate interests in accordance with Art. 6 (1) (f) DSGVO, you have the right to object to the processing of your personal data if there are reasons for this arising from your particular situation. You can exercise your right to objection in writing, by fax or by e-mail using the contact details given below.

Complaint right

You have the right to complain to a competent regulatory authority if you have a cause for complaint.

6. Changes to the privacy policy

We as the controller reserve the right to change the privacy policy at any time with regard to applicable data protection regulations. The current status is May 2018

Contact:

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